

2016

# IMPACT REPORT

*Promises of Hope*

1321 E. Lancaster Avenue  
Fort Worth, TX 76102  
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*Union Gospel Mission of Tarrant County is a united Christian organization and ministry dedicated to providing love, hope, respect and a new beginning for the homeless in Tarrant County.*

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*listed with church affiliations*

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**DON SHISLER**

*President/CEO*

*Promises of Hope*

Dear Friend,

I recently read that Scripture contains as many as 30,000 promises. But at Union Gospel Mission of Tarrant County, God is so generous with His promises of hope that they simply can't be counted.

Over the past year, hundreds of men, women and children at UGM-TC experienced the fulfillment of God's promises as they renewed their bodies, minds and spirits.

Guests like Jonathan, Sheryl and Jennifer arrive at UGM-TC with virtually nothing. Some literally have just the clothes on their back. But their brokenness is healed by hope and they open their hearts to the Father who wants to give them everything - love, hope and lasting joy. They truly become new creations in Christ.

As you read this 2016 Impact Report, remember that you also play an important role in promising hope to hurting people through your gifts and prayers. I look forward to another fruitful year of partnership with you.

In Christ,

President/CEO



*Our Holistic Approach*

Love, hope, respect and new beginnings are the elements that drive UGM-TC's holistic approach toward helping the homeless. UGM-TC is God's healthy place to end homelessness, one person at a time.

**EVERY DAY, THANKS TO FRIENDS LIKE YOU, RESIDENTS AND HOMELESS GUESTS BENEFIT FROM:**

- **Food and shelter**
- Individualized case management
- **Spiritual development programs**, including daily chapel services
- **Children's Enrichment Program**
- **On-site health care** through the Healing Shepherd Clinic
- Inter-agency **collaboration and referrals**

**Through these services, UGM-TC touches nearly 332 lives daily.**

**SKILL BUILDING PROGRAMS**

**Skill-building programs help residents maximize their potential to become independent, productive members of our community. These programs help to:**

- Improve personal and social behaviors
- Build character and self-esteem
- Increase self-confidence
- Create and maintain healthy relationships

**IN 2016, YOUR SUPPORT HELPED:**

- Serve 339,124 total meals to residents and guests from the street.
- Provide 85,655 total sheltered nights to residents and homeless guests.
- Offer a total of 412,986 services to homeless men, women, and children.
- Allow 766 residents to attend life skills classes, including financial literacy, parenting and job resource classes, offered to UGM-TC by our partner agencies.
- Offer 1,664 regularly scheduled chapel services to residents and guests from the street.

*"Through the LORD's mercies we are not consumed, Because His compassions fail not. They are new every morning; Great is Your faithfulness."*

*- Lamentations 3:22-23 NKJV*

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# MEN'S PROGRAM

*"UGM-TC is an oasis."*

Going away to college earned Jonathan a master's degree in psychology. It also saddled him with an alcohol addiction that eventually cost him his family, his home and his freedom.

After serving two years in prison, Jonathan pursued a job opportunity in Dallas that came to nothing and left him with nowhere to go. He remembered driving by UGM-TC countless times in his more successful days when he thought of it as a place for "those other guys." Now in need himself, his perception quickly changed.

The biggest surprise for Jonathan was discovering that UGM-TC was "an oasis in a world of hurting. When you're in jail, you find out real quick that you're not special. But then you come to UGM-TC and everyone's smiling at you. You'd be surprised how much that means!"

Jonathan also learned, "If you have goals, this is the best place to be because the resources are here." Today, Jonathan's faith is strong, he has reconciled with his brother and he's making his way back to a career in life coaching. "I already have a client I'm working with and I have a couple of speaking engagements coming up," he says proudly. "I'm slowly but surely getting back on my feet!"



# WOMEN'S PROGRAM

*"I want to be a better person."*

A life-long drinker, Sheryl eventually turned to drugs and gangs. The lifestyle made her abusive and violent and landed her in jail several times. "Nobody wanted to be around me," she recalls. "Drinking made me homeless."

Sheryl tried several times to break free of her addictions with no success. When she came to UGM-TC, she saw it as her last chance...and she grabbed ahold of it.

"When I was using drugs, I thought I was God and I was untouchable," Sheryl admits. Since joining the Women's program, Sheryl's relationship with the Lord has completely changed. "I talk to Him all day," she says. She has also joined a church and been baptized.

"I love everything about this place," Sheryl says with a smile. "Being at UGM-TC is making me get in touch with my thoughts and feelings. I want to be a better person. I think God will keep working with me."

Today, Sheryl hopes to volunteer at a local nursing home and eventually find work in that field. She is taking care of her health by losing weight. Most of all, she is trying to reconnect with her grown children and grandchildren and regain custody of her youngest son.

"Your life will change if you believe in yourself, and God," she says.

IN 2016,  
YOUR  
SUPPORT  
HELPED:



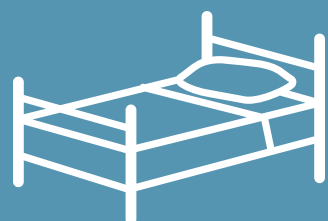
- Provide 9,530 shelter nights to women residents.
- Secure housing and income for 23 women's program graduates.

*"Do not remember the former things, Nor consider the things of old. Behold, I will do a new thing, Now it shall spring forth..."*

– Isaiah 43:18-19 NKJV

## IN 2016, YOUR SUPPORT HELPED:

- Provide 56,891 shelter nights to men residents.
- Secure housing and income for 103 men's program graduates.



*"I have been crucified with Christ; it is no longer I who live, but Christ lives in me; and the life which I now live in the flesh I live by faith in the Son of God, who loved me and gave Himself for me."*

– Galatians 2:20 NKJV





# FAMILY PROGRAM

*"The cycle can be broken."*

## IN 2016, YOUR SUPPORT HELPED:



- Provide 20,940 sheltered nights to family residents, including dual-parent families and fathers with children.
- Secure housing and income for 14 family program graduates.
- Positively affect the lives of 185 boys and girls in our Family Program.
- Allow 68 students to receive structured tutoring.

*"I will give you a new heart and put a new spirit within you..." – Ezekiel 36:26 NKJV*

*"It was a grim, dark life," Jennifer remembers about her years of substance abuse. "I had given up completely."*

Then Jennifer discovered she was pregnant. "It gave me hope, which I'd never had before." She stopped doing drugs and enjoyed her longest period of sobriety. But after Evan's birth, "One time using drugs turned into two times. No matter how guilty I felt, I'd find myself doing it again. I wasn't strong enough."

Jennifer's first few years of motherhood were marked by calls from Child Protective Services, jail time and attempts at rehab. During her last time in rehab, she heard about UGM-TC. "It was the only chance I had," she says.

Jennifer now lives in our Family Center and she has hope again. "This is a really good program," she says. "You have everything that you need. They have amazing programs for the children. Evan loves it here, with all the children he gets to play with."

Jennifer prays for her continued recovery and for permanent housing for herself and Evan. "Every step I take is for him. I know my childhood had a lot to do with the trauma I deal with now. I don't want him to feel like drugs are the way to cope. The cycle can be broken."



## HEALING SHEPHERD CLINIC

The Healing Shepherd Clinic is dedicated to providing education, preventative care and medical treatment to homeless people in a climate of compassion and dignity.

While homeless, men, women, and children— even families— are exposed to harsh weather, malnutrition, diseases and lack of sanitation, many are unaware that they have chronic health conditions like diabetes, heart disease or mental illness. Often, their only option for medical care is to go to the emergency room, even for something as simple to treat as an infection. With your help, Healing Shepherd Clinic cares for the mental, physical and spiritual well-being of our residents and guests.

## IN 2016, YOUR SUPPORT HELPED:

- Provide care for 710 residents and guests at the Healing Shepherd Clinic.
- Allow 905 office visits at the Healing Shepherd Clinic for checkups and other medical and mental health needs.

*"But now, O LORD, You are our Father; We are the clay, and You our potter; And all we are the work of Your hand."  
– Isaiah 64:8 NKJV*



## VOLUNTEER PROFILE: Jan

*Jan first became interested in volunteering while attending one of UGM-TC's annual luncheons, and afterwards a friend invited her to serve meals at UGM-TC. "I was hooked after that first day," she says, and soon became a full-time volunteer. Jan volunteers in the kitchen every Tuesday and Thursday, which have become her "two favorite days of the week."*

Volunteering at UGM-TC has given Jan a different perspective on homelessness. "It has truly made me realize, 'There but for the grace of God, go you or I.' My very favorite thing is seeing how the residents' lives are changed and how hard they are working to make those changes in their lives."

**In 2016, more than 2,000 volunteers contributed 37,565 hours in time, valued at over \$943,257 in UGM-TC staff savings.**

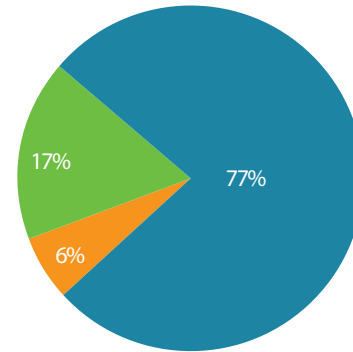
*If you are willing to help change lives, we would love to have you as a volunteer too. you can contact our Volunteer Coordinator at 817-338-8402.*

# FINANCIAL INFORMATION

Union Gospel Mission of Tarrant County is funded entirely by the generosity of individuals, businesses, churches and foundations. These financial highlights are truly a testament to the power of a community joining together to change lives in 2016.

## Where Your Donations Go

Program Services	77%
Development & Marketing	17%
Management & General	6%

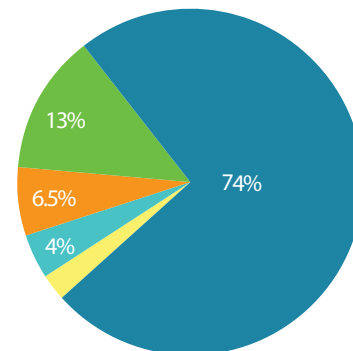


## Our Annual Income 2016

2015	2016
UGM-TC: \$3,592,481	UGM-TC: \$6,091,660
Healing Shepherd Clinic: \$35,270	Healing Shepherd Clinic: \$346,869
Combined: \$3,627,751	Combined: \$6,438,529

## Sources of Revenue

Individuals	74%
Foundations & Community Organizations	13%
Companies	6.5%
Charitable Trusts	4%
Churches	2.5%



Note: Figures shown are unaudited. A complete audited statement is available upon request.

# Looking Ahead

Your continued support in 2017 will touch even more people by helping us meet the following goals:

- Provide more than 355,000 hot, nutritious meals
- Offer life skills classes to at least 600 residents.
- Provide over 1,870 spiritual development services.
- Guarantee the ability of 85 children to receive tutoring.
- Ensure that 195 people graduate from the UGM-TC program and secure housing and steady income.

**Together these goals will provide each resident with a solid foundation needed to live an independent Christian life after the Mission.**

*"I can do all things through Christ who strengthens me."  
– Philippians 4:13 NKJV*





## *Mission*

To provide love, hope, respect,  
and a new beginning for the  
homeless, offering a holistic  
program of care that leads  
to true, lasting healing.

## *Vision*

To continue meeting the spiritual,  
physical, and emotional needs of  
people who come to us for help.